

Access Statement for HARLOW INTERNATIONAL HOSTEL

Introduction

We aim to cater for the needs of all visitors in this 17 bed hostel, the old village shop in the centre of a beautiful town park. The following statement is a summary of our provision. If you have any specific questions about access, please contact us and we will endeavour to help. At this moment in time all our bedrooms are on the first floor and our stairs are not suitable for persons who can not walk unaided. Ground floor bedrooms with wheelchair access should be available late summer 2009.

Pre-Arrival

- Stansted Airport is only 12 miles away.
- Train links to London (Liverpool Street), Cambridge and Stansted Airport. Harlow Town rail station is only 800 metres walk from the hostel.
- Frequent bus services, bus stop 600 metres from hostel.
- Local taxi services have accessible taxis if required.
- The hostel's details can be seen on our website, www.h-i-h.co.uk
- You can contact the hostel by phone, fax or e-mail (details below).

Arrival & Car Parking Facilities

- Ample parking in large free car park 50 metres from hostel or in lane adjacent to hostel.
- Car park can be used by coaches and mini buses.
- Please provide advance notice if assistance is needed to move to and from vehicles.

Main Entrance, Reception & Ticketing Area

- Main entrance approached from a gentle, cobbled slope. A rear entrance is available if this is problematic.
- Single step into building.
- Seating available at Reception.
- Payphone available with adjacent seating.
- Emergency button to contact a member of staff (on site) at night.

Public Areas - Hall, Stairs, Landing, Corridors etc

- Stairs to first floor are narrow treaded and carpeted.
- There are 11 steps with a handrail on one side and wall on the other.
- Area is well lit and all emergency signage are pictograms.

Public Areas - Sitting room, lounges, lobbies etc

- Good colour contrast to floor, walls and doorways throughout the hostel.
- Well lit.
- Floors have either fitted carpets or non slip vinyl.
- Straight backed easy chairs are available.
- Computer available for internet or e-mail access.

Public WCs

- 3 WCs in total, one close to Reception.

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- We intend to open a Tea Room in 2010.

Laundry

- A Launderette and Dry Cleaners are close to the hostel.
- A clothes line is available in our garden.
- An electric clothes horse is available upon request.
- We are willing to help if you require assistance.

Shop

- Many items are available to purchase at Reception.
- Please check the price list at Reception, or in your room, for a full list of items available and their prices.
- Ready made frozen meals are always available for simple self catering.
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